

Introducing the Yoummday Security Checker



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Current Situation – Why we need to improve Device Security



Real world examples

- Malware on talent device leaked credentials to Darknet (March 2024)
 - → Customer stopped Project
- New Projects are harder to win because of risky device security with our talent model
- Customers are pushing us to higher Security Standards due to new Compliance and Legislations.

→ Need for technical solution which checks Security on talent devices.

Security Checker

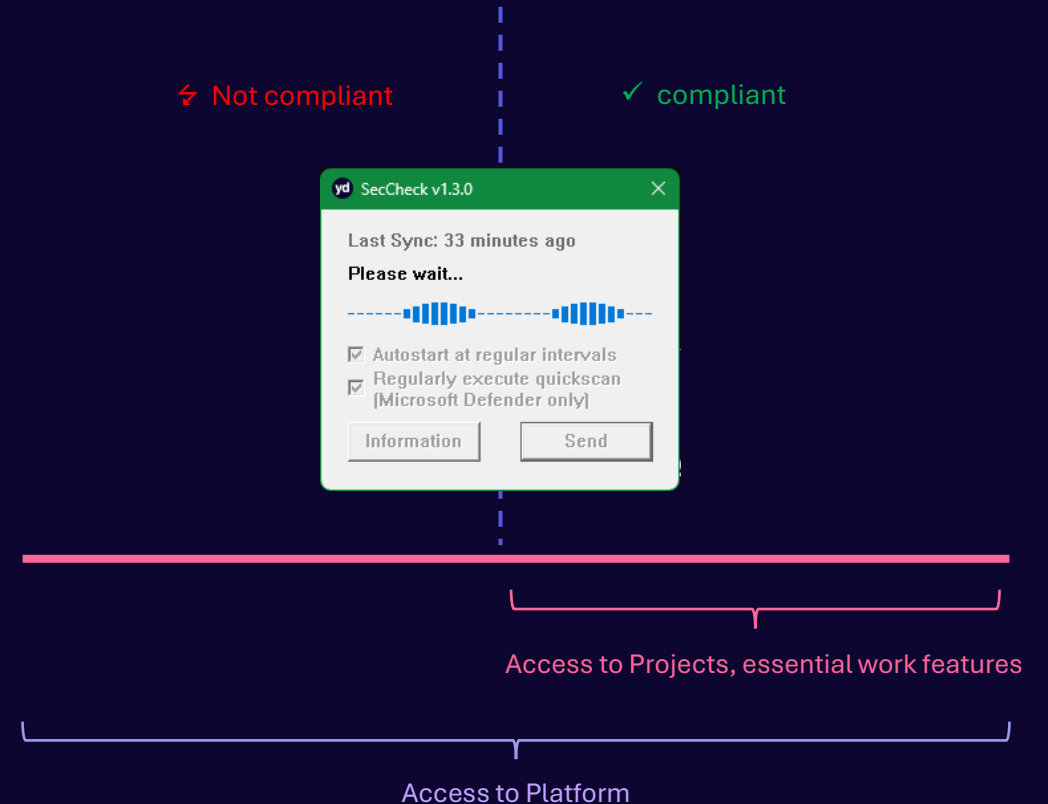
Application checking Basic Device Security

Checks your system and sends report to Yoummday Platform

- Anti Virus Status
- Operation System Updates
- Last Antivirus Quick Scan
- Hardware Information

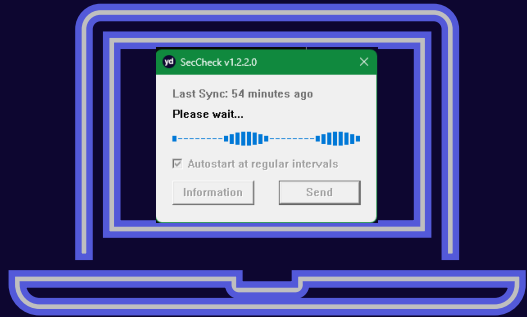
→ Only if system is reported **secure / compliant**,
you are **permitted to work** on a project with this device.

→ If system is reported as **insecure / not-compliant**,
essential **platform features are not available**



Note: This is not a new requirement: **By contract a secure system is mandatory!**
And Talent is responsible for it. The Security Checker is only the technical check for this.

How it works



Device with Security Checker

Reporting

The screenshot shows the Yoummday platform interface. The top navigation bar includes the 'yoummday' logo, a 'Webphone' dropdown, and communication icons. The left sidebar lists various features: Workspace, Learningspace, Shift Planning, Call History, My Jobs, My Achievements, Finance, Recommendations, Quality checks, More..., Downloads, Speed test, Security Check (highlighted with a red box), and FAQ. The main content area is titled 'Security Check' and displays the following information:

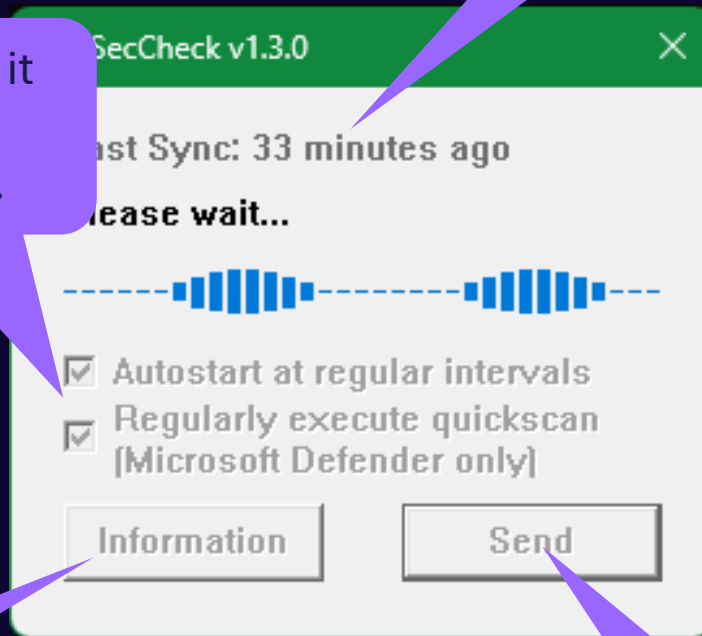
- Your security status: **Compliant**
- You can find more info about the security check [here](#)
- Last Compliance Report: **10/28/2024 11:02 AM**
- Anti-Virus Status: **OK**
- Anti-Virus Signatures: **OK** | [Find out more](#)
- Operation System Patches: **OK** | [Find out more](#)
- Last Quick Scan: **10/28/2024 2:47 AM**
- Software to download**
- Please download and execute the file in order to check the security compliance of your computer. The information on this page will be automatically updated after the checking process.
- ☒ I hereby consent to my system being checked by yoummday's Security Checker. I can withdraw my consent at any time by mail to security@yoummday.com. I have read the [privacy policy](#) and the information on Security Checker.
- [Security Checker for Windows](#)

Security Checker

On your Device

Install and let it work in background.

Report needs to be sent regularly to be compliant



See what information is transferred

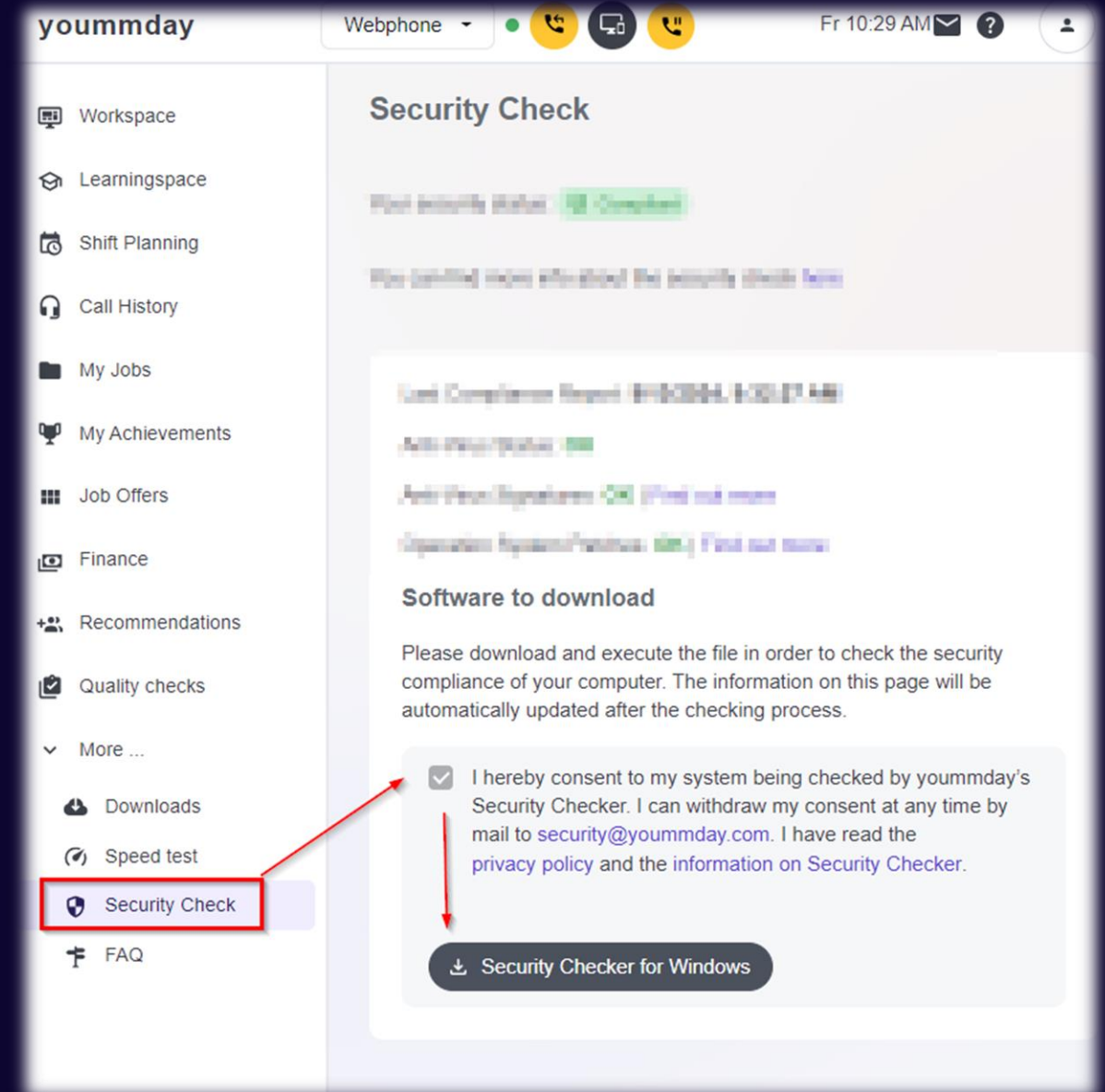
Send manually

Note: No personal data on your system is read or touched!

Security Checker

Where to get it

- Provided on Yoummday Platform
- After giving consent to read the technical data
- Download the app and execute it



Rollout Process

Grace Period

- Download and execute Security Checker
- Fix your system if shown incompliant: **It's your responsibility!**
- Report errors to Talent Support if any



FAQs

Can I see what will be reported about my system?

Yes, you can preview all data. No personal information about you or any private data is transferred.

For which operating systems is the Security Checker available?

Currently, the program is only offered for Windows. If you have a Mac or Linux Computer, you can register your device as a Mac or Linux system on the “Security Check” page on the platform and you will receive a compliant status which you need to re-submit after 2 weeks.

How long does it take until my compliance status is reported to the platform after sending it?

It will take only a few minutes. Then you can see your current status on the platform.

What can I do if the status of my virus scanner or system updates is “red”/not compliant?

You will need to fix your system to secure it. Youumday Support can not do this for you. However, we provided some useful hints at <https://helpdesk.youumday.com/en/knowledge/security-checker/-/security-agent>

What if I have another Anti Virus solution as Microsoft Defender? Do I need a special Anti Virus application?

The Security Checker works with all installed Anti Virus applications. You do not need a special Virus Scanner, Microsoft Defender is sufficient.

FAQs

Where can I find updated information if there are any?

Please refer to the KB article in the helpdesk. Here we will publish all relevant information:

<https://helpdesk.yoummday.com/en/knowledge/security-checker/-security-agent>

I do not want to use the Security Checker on my system. What are the consequences?

A profen and secure system will become a mandatory requirement to work for Yoummday. If you are not using the Security Checker you cannot work for customer projects after the grace period: Essential work features are missing in the platform then.

Do I always have to run the Security Checker manually?

No, the Security Checker runs in the background after the first start, so you don't have to worry about it anymore.

What are the general recommendations for securing my system?

- Have a antivirus solution installed and activated. We recommend the Microsoft Defender which is shipped by default. Other antivirus vendors are fine as well.
- Regularly install operating system updates. In general this is done by default automatically.
- Execute a quick scan every 2 days to ensure no malware is hidden on your system.

For more information, check the [KB](#) article.

FAQs

How long is the grace period?

We will inform you at least 2 weeks before any enforcement is done. You may also follow the [KB](#) article.

Which functions on the platform will become unavailable if my system is not compliant?

The specific functions will be named during the grace period. Please watch the [KB](#) article.

Where to get support



Yoummday cannot provide you support for securing your system. This needs to be done by yourself involving professional IT support or knowledgeable colleagues if necessary. For sure, Yoummday takes care for proper running Security Checker!

If you suspect an error **which is sourced in the Security Checker** application itself, you may open a support request at Yoummday's talent support with the support chat:

